

## Troubleshooting Guide

### PROBLEM

**No alarm-  
Patient out  
of chair**

### CHECK

1. Is the mat a Bed-Check® Sensormat®?
  2. Is the cord between the Sensormat and control unit connected properly?
  3. Is the Sensormat bent because of misplacement, or slipping out of position?
  4. Is there power to the unit?
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**Alarm  
triggered  
Patient in  
chair**

1. Is the Sensormat placed beneath the patient's buttocks?
  2. Is the patient's weight below 100 pounds?
  3. Is the cord between the Sensormat and control unit snapped in properly?
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**Unit  
Alarms  
Constantly**

1. If it is a constant series of short beeps, it is an indication that the battery is low, and should be replaced.